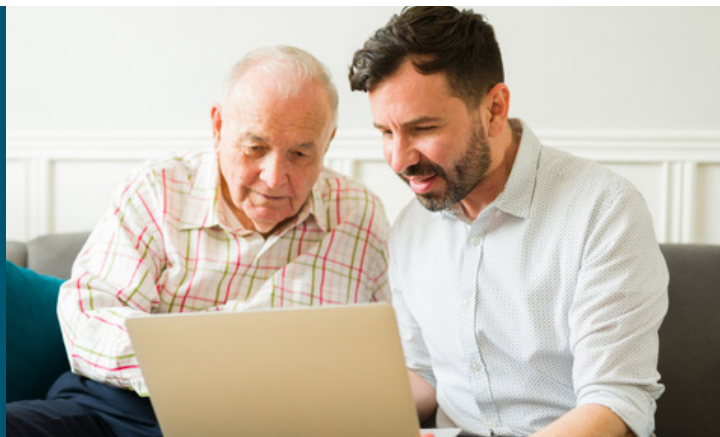


Questions to Ask When Evaluating Assisted Living Options



The Greater Grand Rapids area has one of the highest concentrations of Continuing Care Retirement Communities (CCRCs) in the country, so evaluating your options for yourself or a loved one can be difficult. If you're considering assisted living, here are some questions to ask (and our answers) as you dive deeper into your search.

Is it a non-profit? Is it for profit?

Holland Home is a faith-based non-profit committed to those we serve in our community.

Who has ownership?

Holland Home is locally owned and operated and has been in the Grand Rapids area since 1892.

Do you employ nurses in your assisted living/memory care assisted living?

Although Michigan does not require it for assisted living, we have several Licensed Practical Nurses (LPNs) on staff.

What are your caregiver ratios?

Caregiver ratios will vary depending on regular assisted living vs. dementia care assisted living and will also vary depending on the shift. For days and evenings in the dementia care unit, the average ratio is 1:7. For regular assisted living, days and evenings ratios are at 1:10.

Are there different levels of care within assisted living?

Yes. Prior to admission, each incoming resident will have an evaluation to determine their level of care based on what help they need with their Activities of Daily Living (ADLs) and any medical and behavioral interventions.

Are there activities offered?

Yes. We utilize our Vibrant Living model for activities in all parts of our continuum of care to meet a person's emotional, social, physical, spiritual, and intellectual components of wellness.

Do you have in-house physicians?

We have two Trinity Health-affiliated physicians assigned to our campuses. They spend time each week seeing the residents on their patient caseload.

Do you offer memory/dementia care assisted living?

Yes, Holland Home was the first senior living community in Michigan to offer Positive Approach to Care® - designated dementia care.

Do you offer skilled nursing should a person's needs exceed what can be managed in an assisted setting?

Yes. While many senior living communities have eliminated Skilled Nursing, Holland Home offers it on both of our campuses.

What happens if I run out of money/can no longer afford assisted living after becoming a resident?

Holland Home offers the Lifecare Promise, providing each resident with the assurance that even if they should outlive their resources, they will still have a home at Holland Home.

Is there an emergency call system?

Each resident room and bathroom features a pull-cord or push-button call system.

Do I bring my own furniture?

Yes! We want you to make your individual space feel like home.

Visit hollandhome.org/services/assisted-living/ to learn more, or give us a call at 616-235-5704.